

Rajai Rahaman

Enterprise Transformation & Program Leader

Product Strategy · Agile Delivery · Digital Innovation

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Enterprise transformation and program leader with a career spanning more than two decades in platform modernization, cybersecurity and digital delivery. Connects strategy, governance and execution across business and engineering. Leads a team working with multiple AI tools, applying AI to planning and progress tracking.

Organizations and client programs: Disney | Universal | AT&T | TD Bank

LEADERSHIP CAPABILITIES

Product Management - Product vision, roadmaps, requirements strategy and value-led prioritization.

Program Management - Governance, risks, dependencies, release readiness and executive visibility.

Scrum Master - Team alignment, backlog readiness, impediment resolution and delivery transparency.

Agile Coach - SAFe adoption, leadership coaching, maturity assessments and continuous improvement.

PI Planning - Program alignment, cross-team dependencies, commitments and risk resolution.

SELECTED LEADERSHIP HIGHLIGHTS

Disney cybersecurity - LTIMindtree client program - Led delivery operations and Agile governance for enterprise security platform enhancements, threat monitoring, security tooling and compliance improvements.

Universal - POS, DataLake and mobile applications - Facilitated PI Planning, partnered with Product Owners to prioritize backlogs by value and risk, and coached Scrum Masters and Release Train Engineers.

EPsoft - SAFe implementation for four teams - Aligned senior management, Product Owners and delivery teams through SAFe training, coaching and integrated testing practices.

Sogeti / Holland & Knight - vendor selection - Created an HR-system RFP for 10 vendors, narrowed the field to 5 and coordinated demonstrations with 2 finalists, supported by end-user scorecards.

PROFESSIONAL EXPERIENCE

Saber Info | Project Manager

Orlando, Florida

Jan 2026 - Present

- Lead cross-functional programs across product, engineering, operations and business teams, aligning scope, roadmaps, timelines, risks, dependencies and delivery milestones.
- Manage execution from planning and sprint coordination through release readiness and post-launch follow-up, keeping delivery aligned with business goals.
- Build program plans, dashboards, RAID logs and executive updates that make progress, risks and decisions visible to stakeholders.
- Partner with Product Owners, Scrum Masters, engineers and leadership to prioritize work, remove blockers and improve delivery workflows.

Dexian | Senior Technical Program Manager

Enterprise Platform Modernization and Integration

Sep 2025 - Jan 2026

- Established governance, dashboards and reporting structures that gave executives visibility into platform modernization progress and risks.
- Directed multi-team Agile delivery and aligned architecture, engineering, product and operations around platform enhancements, delivery standards and operational readiness.

Program delivery & transformation

LTIMindtree | Agile Coach/Delivery Lead

Disney Cybersecurity Operations and Enhancement Programs

Dec 2023 - Jan 2025

- Led delivery operations for cybersecurity engineering teams responsible for enterprise security platform enhancements and operational capabilities.
- Established Agile delivery governance across threat monitoring, security tooling enhancements and compliance improvements.
- Partnered with engineering leadership to manage delivery pipelines, roadmap execution and cross-team coordination.
- Provided executive program reporting on delivery metrics, operational risks and program performance.

Turnberry Solutions | Senior Program Master

Enterprise CRM Transformation

Feb 2023 - Jul 2023

- Led requirements strategy and delivery coordination supporting modernization of enterprise customer relationship platforms.
- Facilitated cross-functional alignment between business stakeholders, product leaders and engineering teams to define system capabilities and operational workflows.
- Directed backlog definition and program documentation, ensuring engineering delivery aligned with strategic business outcomes.

GalaxE.Solutions | Senior Program Manager

Enterprise banking modernization and Agile transformation

May 2022 - Oct 2022

- Collaborated with cross-functional teams to modernize legacy banking systems, integrating Agile practices to improve delivery efficiency and customer satisfaction.
- Supported Enterprise Agile transformation across US and international sites; developed organizational training and workshops focused on risk reduction and compliance adherence.
- Partnered with Release Train Engineers, Scrum Masters and Agilists on coaching plans at portfolio, product and team levels.
- Conducted maturity assessments and mentored teams in TDD and BDD, applying financial-domain knowledge to continuous improvement.
- Prepared teams for PI Planning and System Demos, connecting coaching with program delivery readiness.

EPsoft | Agile Delivery Coordinator

Telecommunications infrastructure

Aug 2021 - Jul 2022

- Served as Lead Scrum Master for telecommunications infrastructure programs spanning network upgrades, data center migrations and security enhancements.
- Led SAFe implementation for four teams and trained senior management, Product Owners and team members in shared delivery practices.
- Coached RTEs, STEs and Scrum Masters on Agile practices; partnered with QA to integrate testing into SAFe delivery and support product quality.

Echelon Fitness Multimedia, LLC. | Scrum Master/Product Owner

Oct 2020 - Jun 2021

- Provided Scrum facilitation for four teams, supporting delivery of products aligned with customer needs and business objectives.
- Partnered with stakeholders on product vision and roadmaps, guiding backlog prioritization and management to align delivery with company strategy.

Scaled delivery & consulting leadership

Universal Studios | Program Manager

POS, DataLake and customer-facing iOS/Android applications

Feb 2017 - Oct 2020

- Held Scrum Master responsibilities across point-of-sale, DataLake and customer-facing iOS and Android application programs.
- Facilitated PI Planning, preparing agendas and guiding teams to align plans with program vision, organizational strategy and delivery objectives.
- Partnered with Product Owners and stakeholders to refine and prioritize the program backlog according to business value and risk.
- Coached Scrum Masters, Release Train Engineers and team members on Agile practices, collaboration and continuous improvement.
- Facilitated cross-team dependency and risk discussions, captured decisions in plans and helped resolve impediments threatening PI objectives and commitments.
- Promoted transparency and accountability, communicated deviations to stakeholders and recommended improvements to leadership on PI Planning and program execution.

Ciber Global | Senior Consultant/Business Analyst

Sep 2016 - Feb 2017

- Partnered with senior executives on Agile transformation strategy and roadmaps; delivered Scrum and Kanban training for executives and stakeholders.
- Conducted workshops to strengthen collaboration and communication, identifying organizational and cultural barriers to change.
- Monitored transformation progress and advised executives on delivery metrics, including burndown and velocity, and opportunities for continuous improvement.

Sogeti | Manager-Consultant

Tampa

Sep 2015 - Sep 2016

- Developed and maintained project plans, timelines, budgets and risk logs; addressed issues and reported progress to senior management.
- Facilitated stakeholder and project reviews, maintaining relationships with customers, sponsors and vendors.
- Mentored project team members on project-management methods and best practices.

Sogeti | Manager-Consultant

Client: Holland & Knight

Sep 2014 - Sep 2015

- Created a stakeholder registry with the senior PMO and defined elicitation techniques, templates and stakeholder engagement processes. Gathered business, functional and nonfunctional requirements, maintaining a requirements matrix across applicant tracking, onboarding, payroll, benefits, time and attendance.
- Defined ATS recruitment workflows, off-site encrypted resume/data storage requirements, hiring processes and applicant communication needs. Presented weekly status reports and dashboards to senior management.
- Created a Human Resource System RFP and vendor selection process with senior management. Issued the RFP to ten vendors; evaluated responses and narrowed to five. Coordinated demonstrations with the top two vendors and developed end-user scorecards to support final selection with senior management.

Enterprise systems & advisory experience

Sogeti | Consulting Manager

Client: Finish Line

Jul 2013 - Aug 2014

- Advised senior management on SDLC, Agile methods, requirements elicitation, documentation standards and compliance practices. Managed prioritized backlogs, decomposed work and documented current and future point-of-sale workflows, including Manhattan POS.
- Documented ecommerce business, functional and nonfunctional requirements, BI reports, stored-procedure dependencies and ETL/data mapping. Contributed project estimates, work plans, procurement and Statements of Work; allocated overall cost estimates to tasks.
- Presented dashboards, risks, change requests and escalations to senior management. Translated stakeholder needs into user stories, use cases, requirements and process/data-flow diagrams; maintained documentation through development and support.
- Communicated architecture issues, participated in design reviews and defined testable acceptance criteria for QA hand-off.

Infosys | Senior Consultant

Client: LexisNexis

Sep 2010 - Jun 2013

- Performed program-management responsibilities and managed an offshore team supporting planning and testing during corporate releases for several teams. Analyzed applications and processes, gathered end-user requirements and translated epics into stories, UI mock-ups and UML/workflow diagrams.
- Developed test scripts and data; supported deployment and post-implementation from a business perspective. Conducted sprint reviews, participated in planning, maintained burndown charts and managed stakeholders.
- Supported enhancements and defect fixes; maintained business requirements aligned with functional and technical requirements. Assisted transition from waterfall to enterprise Agile and acted as liaison between business and technical teams.
- Conducted functional, regression, user acceptance, integration and performance testing. Prepared procurement and Statement of Work documents; presented dashboards on programs, future opportunities and client issues.

Infosys | Senior Consultant

Client: Arrow

Feb 2007 - Jul 2010

- Supported implementation of Oracle Order-to-Cash and Procure-to-Pay systems and mapped data flows across Oracle modules. Developed current/future process maps, functional specifications, use cases, user stories, workflow and data-model diagrams.
- Worked with testing teams on scenarios and coordinated implementation tasks with third-party vendors. Managed implementation work, project dashboards, variances and progress; allocated cost estimates to tasks.
- Managed teams and day-to-day SDLC issues, including onsite and offshore resources. Prepared procurement and Statement of Work documents and consulted clients on system implementation.

Shell | Associate Consultant

Singapore

Apr 2004 - Jan 2005

EDUCATION

Hanzehogeschool Groningen | 2000-2004

Applications created by Rajai Rahaman

Created and directed nine applications, translating domain problems into product structures, connected workflows and testable experiences. Applied product management across feature prioritization, user journeys, integration decisions, validation and iterative refinement, using AI-assisted implementation. The portfolio demonstrates practical ownership of products spanning delivery management, investing, creative production, collaboration, education, finance and simulation.

Kanban Lite | Project and Portfolio Management | Deployed web application

Created a multi-user project workspace connecting portfolio oversight with execution through shared Board, Timeline, Table and Calendar views. Defined workflows for project ownership, cross-project tasks, blocked work, approaching deadlines and budget-risk visibility. Integrated daily planning and recurring routines with workspace, project and financial permissions; refined consistency across views.

Scrum Lite | Agile Delivery Management | Deployed web application

Created an integrated Agile workspace connecting backlog refinement, estimation, sprint planning, execution, review and retrospective follow-through. Translated Scrum practice into sprint goals, Planning Poker, readiness criteria, delivery boards and owned improvement actions. Connected burndown, velocity, scope, blocker and quality reporting to underlying work records, supporting transparent team-level delivery decisions.

InvestSim | Investment Simulation | Deployed web application

Created a virtual investing product that combines portfolio management, transaction accounting and historical scenario analysis without real-money trading. Integrated fee-aware trades, supported dividends, transaction journals, allocation views, comparisons and what-if exploration. Prioritized traceable decisions, clear data limitations, portfolio preservation and export/restore workflows; distinguished current valuation from historical evidence.

CineFlow | Film Production Operations | Private beta

Created a production-management application linking creative planning to scheduling, resources, budgets, assignments, reviews and call sheets. Structured connected scene and shot workflows with traceable handoffs, media revisions and retained production history. Integrated permission-aware search and communication; refined how changes propagate across operational decisions and the people responsible for delivery.

Sanghaa | Community and Collaboration | Beta development

Created community workspaces called Walls, bringing conversations, projects, tasks, calendars and shared media into a coherent collaboration experience. Directed information architecture, membership and invitation flows, media libraries and responsive interfaces across web, Windows and Android builds.

MathPath IGCSE | Interactive Learning | Web application

Created a mathematics learning application organizing 183 lessons across 16 paths, with interactive models, explanations, guided practice and progress records. Connected curriculum structure with learner journeys, hints, worked solutions and targeted review, emphasizing understanding and activity-specific feedback.

Philosophy Explorer | Knowledge Discovery | Public web application

Created an interactive knowledge product with 104 illustrated philosopher profiles, thematic discovery, timelines, comparisons and influence paths. Integrated editorial content, structured navigation, reading guidance and browser-saved favorites into an approachable, responsive discovery experience.

Aegis Finance | Management Reporting | Sample-data development prototype

Created a business-finance application connecting statements, cash flow, scenario planning and configurable management or board reports using fictional business data. Designed financial drill-downs, reporting scope, commentary and exports while keeping historical results separate from planning assumptions.

Rivermere | Simulation and Systems Design | Playable Windows alpha

Created a village-building game integrating economic systems, public services, budgets, resident stories and a 50-challenge campaign. Connected simulation rules, progression, interface design and persistence, with budget comparisons, multiple save slots and recovery snapshots.